

## **Covid-19 update:**

Dear customer,

As you know FEIN has re-started its warehouse operations some days ago. We can announce that FEIN will also **re-open its service department from Monday 27/04/2020**.

If you have any service related inquiries please contact us as usual under **01327 308730**, [technical@fein-uk.co.uk](mailto:technical@fein-uk.co.uk) or online at [https://fein.com/en\\_uk/services/contact-us/](https://fein.com/en_uk/services/contact-us/)

Everything else at FEIN will stay the same as announced previously:

- Our standard phone line **01327 308730** and [sales@fein-uk.co.uk](mailto:sales@fein-uk.co.uk) email address have both been transferred to colleagues setup to work from home. These will be monitored during our standard working hours, **08:30am – 05:00pm**, Mon-Fri.
- FEIN dispatches could be slightly delayed due to reduced manpower

The above measures will remain in place until further notice as per the government guidelines, we will review the situation based on the guidelines issued by the government over the coming days or weeks.

We at FEIN wish you all the best during these difficult times, if we can be of assistance please get in touch using the details above, please stay safe.

Your team from FEIN Power Tools