

# **COVID-19-Pandemic: We are doing everything we can to continue to be there for you!**

Dear Customers and Business Partners,

Since the beginning of the COVID 19 pandemic, and even before that, we have taken numerous measures to protect everyone's health in the best possible way. This is an essential concern for us as a company with a social responsibility.

We master a large part of our production at our German headquarters and have separated our colleagues there as far as possible in time and space. In this way we want to minimize the risk of infection.

Our colleagues from the administration department work from their home offices as far as possible.

This ensures that our business processes are secure - but in a completely different way than we have ever experienced before. Every day we look anew - also in consultation with the authorities - at how we can best make our contribution to dealing responsibly with the health of everyone.

## **How you can reach us now:**

Although many of our colleagues are unable to visit you in person at the moment, we would like to assure you that we will continue to be available for you by telephone and virtually.

On our website you will find all important telephone numbers and e-mail addresses for questions about our products and services. If you have any questions about specialist dealers who offer FEIN products or if your specialist dealer is currently closed, you are welcome to contact FEIN Canada.

<b>Telephone</b>	1-800-265-2581 / 905-890-1390
<b>French/Français</b>	1-800-789-8181
<b>Email</b>	<a href="mailto:fein@fein.ca">fein@fein.ca</a>

We wish you a lot of strength, so that together we can overcome this extraordinary time!

With the very best wishes for your health and that of your families,

Your team from FEIN Power Tools